Thursday February 9, 2012
8:00 AM – 12:00 PM

American Red Cross Chesapeake Region
4800 Mount Hope Drive,
Baltimore, MD 21215
LEPC Meeting Agenda

8:00 – 8:20 Sign-in, Networking, Breakfast

8:20 – 8:30 Welcome
  • Call to Order
  • Welcoming Remarks
    • Special thanks to Gonzalo Hernández (Acting Director, Emergency Services) and Bethany Brown (Readiness Associate) of The American Red Cross of the Chesapeake Region for breakfast, the venue, and ongoing support of the LEPC
  • Adoption of Prior Meeting Minutes
  • Announcements

• Mr. Robert Maloney, Chairman Baltimore City LEPC
• Mr. C.P. Hsia, Co-Chair Baltimore City LEPC
LEPC Meeting Agenda

• 8:30 - 8:40 Gonzalo Hernández – Remarks
• 8:40 - 9:40 Lessons Learned from the Locust point Gas Main Break on November 7, 2011
• 9:40 - 10:00 Government Report
• 10:00 - 10:15 Businesses Report
• 10:15 - 10:30 Break
LEPC Meeting Agenda

• 10:15 - 10:30 Break
• 10:30 - 10:40 Non-Profits Report
• 10:40 - 11:00 Citizens and Communities Report
• 11:00 - 11:45 Sailabration 2012: A Preview from the Water, Land, and Air
• 11:45 - 12:00 Closing Remarks, Miscellaneous Items, and Adjournment
Gonzalo Hernández – Remarks

• Assistant Director, Emergency Services and Acting Regional Director
Locust Point Gas Main Break, Nov. 7, 2011: Lessons Learned

• Bill Brown, Manager, Gas Service, Baltimore Gas and Electric
• Bill Thompson, Engineering Analyst, BGE
• Jamie Hendrick, Chief of Staff, Baltimore City Department of Transportation
• Frank Hazzard, Battalion Fire Chief, Baltimore City Fire Department
• Robert Maloney, Director, Mayor’s Office of Emergency Management
BGE’s Response to Struck Gas Main at Fort Avenue

Presented by: William (Bill) Brown, Manager, Gas Service, Incident Commander
Bill Thompson, Engineering Analyst, Incident Historian
February 9, 2012
Monday - November 7, 2011

- 10:30am- BGE receives a call that a contractor working on the Fort Avenue bridge has struck a 12” low pressure main
  - First indication - 1,277 premises affected
- 11:00am – BGE declares Management Level 3 Event (National Incident Management System - NIMS) GP308
- 11:33am- BGE makes a telephonic notice to the National Response Center – PHMSA (Pipeline and Hazardous Material Safety Administration)
  - (standard operating procedure for an event of this magnitude)
  - BGE begins canvassing the area to turn off all gas meters on low pressure main
- 12:12pm- gas off safely to low pressure main
- BGE initiates repair plans
  - Repair 12” low pressure main
  - Remove all infrastructure from bridge
  - Install District regulator for HP line to low pressure line
  - West of bridge – turn off gas meters to 116 homes
  - East side of bridge – turn off gas meters to 1,175 homes
1:00pm - First Predictive Dialer message sent

“This is an important message from BGE. This morning a contractor not associated with BGE, struck a gas main in your area, interrupting the natural gas service to your home and approximately 1,200 customers along Fort Avenue in South Baltimore. BGE crews have turned off the gas supply to the damaged gas main to begin to safely make repairs. However, in order to safely complete this work, beginning this evening BGE will have to access all homes in the area to physically disconnect gas service. After the gas main has successfully been repaired, a BGE technician will need to once again enter your home to relight all of your natural gas appliances and restart gas service. A BGE service technician will knock on your door to make these arrangements over the next few days, however this process is anticipated to be a multi-day restoration effort. If you have any questions or if you experience a strong odor of gas, leave the premises immediately and then call BGE at 1-800-685-0123. For information on gas safety, please visit bge.com. We thank you for your cooperation and understanding.”

— The success rate was 85%
— The advantage is customer receives consistent message from BGE
Monday - November 7, 2011

• 2:00pm- BGE secures lot for assembling Command Center
• BGE implemented plan for engaging Mutual Assistance
  – Washington Gas Light
  – Delmarva Power
  – PECO Energy
  – Philadelphia Gas Works
  – New Jersey Natural Gas
  – Orange & Rockland
• 6:00pm- BGE continues to increase staffing of emergency response personnel: 1 Manager, 4 Supervisors and 72 Gas and Electric Field Technicians on site
  – After further canvassing, total of 816 premises affected, the other 359 had been converted to HP within the last few months.
• 11:00pm- reduced workforce for home visits to 1 Manager, 2 Supervisors and 16 technicians due to hour of night
View of outage area
New 20 ft. section of 12” pipe
Tuesday, November 8, 2011

• 8:00am- 80 technicians (BGE) canvassing to turn gas meters off on East Side
• 8:30am- new 20 ft / 12”gas line installed
• 1:00pm – Second Predictive Dialer message sent
  – “This is an important message from BGE. BGE continues to make repairs to a gas main break on East Fort Ave. Customers are reminded that BGE will need to access homes twice during the restoration process, once to turn off gas service and once to restore service following repairs. To provide an update on our efforts and address any questions or concerns, BGE will hold a community meeting tonight at 7:30 p.m. at the Church of Redemption, located at 1401 Towson Street in Locust Point. Thank you.”
• 2:00pm- all 116 gas meters off on West Side of bridge
• 2:15pm- purge process taking place
• 4:00pm- relights begin for the 116 premises West of bridge
• 6:00pm- all relights completed - except 16 homes (completed by 11/9)
• 7:30pm- BGE attended Locust Point Community meeting
• 11:00pm – reduced manpower on street due to customer availability and fatigue
Wednesday, November 9, 2011

- 8:00am – District regulator installed
  - BGE technicians still trying to enter homes to turn off gas meters (6 homes)
- 8:30am – All out-of-state Mutual Assistance resources (48) in Operator Qualification (OQ) training
- 10:00am - 1412 Towson Street – service dug-up in street after customer refused entry
- 4:00pm – All gas meters are off
- 6:00pm - All purging has been completed
  - 1216 Cooksie Street – customer willing to cooperate with purging from house
- 6:30pm - Relight process beginning on East Side of bridge (combined crews of BGE and Mutual Assistance companies)
- 10:00pm – 300 customers restored
- 11:00pm – reduced manpower on street due to time and fatigue
  - If customers call after hours a workforce on site to respond and turn on
Thursday, November 10, 2011

- **6:00am** – 523 customers restored on East Side and 101 West Side
  - 128 cgi’s on East Side and 15 on West Side
- **8:00am** – remaining cgi’s (Can’t Get In) to be worked during day
  - Left cards, spoke with neighbors, and called on telephone
- **12:00pm** – Third Predictive Dialer call
  - “This is an important message from BGE. Nearly all customers affected by Monday’s gas main strike have had their natural gas service restored. If your gas service has not been restored, please call BGE at 410-685-0123. If your gas service has been restored, we thank you for your patience and cooperation with letting us into your homes. Work to complete the restoration of roads affected by this work will continue until all repairs have been made. If you have any questions, please call 410-685-0123. Thank you.”
- **5:30pm** – Fort Ave outage has been stepped down from a Management Level 3
  - Mobile Command Center closed
  - All calls are directed to Dispatch for relights
Friday – November 11, 2011

• 5:30 am – Update
  – 28 homes still remaining for relight
    • Final homes sent registered letter to contact BGE
  – 3 homes on East Side of bridge place in service using gas trailer
    • Removed from trailer November 18th after new piping installed
Lessons Learned

Strengths
• Points of contact with Baltimore City
• Staging area for BGE materials
• BGE’s Auto-Dialer for customer outreach
• Locust Point Community Meeting
• Internal and External communications (media outreach and YouTube video)

BGE Works to Repair Fort Avenue Natural Gas Main on Fort Avenue - YouTube
• BGE Technicians walked house-to-house to discuss event with customers
• Worked in teams 24 hour for duration of event
• Mutual Assistance program

Opportunities
• Handheld radios
• Specific meetings with City officials
• Better documentation of reports
Government Report
City Wide Incidents

• 11/7/2011 – Locust Point Gas Main and Fort Avenue Bridge Incident
City Wide Incidents

• 11/9/2011 – National EAS Test
• 11/23/2011 – UMMS Power Outage
• 12/3/2011 – Park Heights Apartment Building Fire
• 1/1/2012 – 3 Alarm Fire, South Bouldin Street
• 2/1/2012 – Wagners Point Hazmat
MOEM Training & Exercise Program
Training/NIMS

- ICS 100 – Introduction to Incident Command System
- ICS 200 – Single Resources and Initial Action Incidents
- ICS 700 – National Incident Management System, An Introduction
- ICS 800 – National Response Framework, An Introduction
ICS 300

- All Mid-level Management Federal/State/Local/Tribal/Private Sector & Nongovernmental personnel to include should take ICS-300, including:
- Persons serving as command staff, section chiefs, strike team leaders, task force leaders, unit leaders, division/group supervisors, branch directors, and multi-agency coordination system/emergency operations center staff.
ICS 400

• All Federal/State/Local/Tribal/Private Sector & Nongovernmental personnel should take ICS-400, including:

• Persons who will serve as command or general staff in an ICS organization, select department heads with multi-agency coordination system responsibilities, area commanders, emergency managers, and multi-agency coordination system/emergency operations center managers.
ICS 300 and 400

- ICS 300 = 2.5 days
- ICS 400 = 1.5 days
- Upcoming dates:
NIMS Compliance

• Send copies of certificates to connor.scott@baltimorecity.gov
Homeland Security Exercise & Evaluation Program (HSEEP)

- Capabilities - and performance - based exercise program
- Standardized guidance & terminology for exercise design, development, conduct, evaluation, and improvement planning
- HSEEP = 3 days
- April 24th, 25th, 26th
Baltimore City Exercise Program

Focused on:

• Multiple capabilities

• Governor’s Core Goals priorities for training and exercising

• DHS National Preparedness Goals

• Partnerships with the region and state

• NIMS compliance

• HSEEP standards

• Involvement at all levels
City & Regional Exercises

• Hospital Drills
  – Kernan Hospital, completed Sept. 12th, 2011
  – Kennedy Krieger, April 19th, 2012
  – University Specialty Hospital, TBD
  – Levindale Hospital, TBD

• High Rise Fire – September

• Communications Failure – TBD

• Continuity of Operations - TBD

• Other projects
City & Regional Exercises

• Statewide Earthquake Exercise
  – March 7th, 2012
  – 0900-1400

• Players and Evaluators are welcome

• Contact connor.scott@baltimorecity.gov
City & Regional Exercises

• Regional Catastrophic Preparedness Grant Program
• Baltimore City, Howard County, Arlington County, DC
• Supply chain resilience during a catastrophic event
• Series of exercises
MOEM Exercise & Training Program

Training Websites

• http://www.mema.state.md.us
• http://www.training.fema.gov

Contact: connor.scott@baltimorecity.gov
Mayor’s Office of Neighborhoods

• Catalina Rodriguez, LAP/Hispanic Coordinator
BUSINESSES REPORT
Area Hospital Consortium Report

Laura Plasencia, Baltimore City Health Department
Questions for Businesses
BREAK
10:15–10:30
Non- Profit Reports
Questions for Non-Profits
Citizens and Community Reports
Baltimore City CERT Status Update
C.P. Hsia, Preparedness Program Manager, MOEM
Prepared for LEPC Quarterly Meeting
February 9, 2012
Updates

• September, November, and January classes due to demand
• All Police Districts except one have had their Explorers go through CERT Training
• New Teams:
  • Second Morrell Park team
  • Baltimore Guardian Angels
  • MICA, Bolton Hill, Mid-town
• Yet another website change, but still Baltimorecitycert.com
Upcoming Training

• New CERT class announced for March 23, 24, 25
  • Currently taking RSVPs
• More hands-on training available
  • Medical supplies, cribbing
• Information available at: Baltimorecitycert.com
• Email cert@baltimorecity.gov
Citizen Corps Council

- CERT Olympics scheduled for Sunday, May 6 at the Fire Department Training Academy
- Incorporating as a 501c3
- Plans in place to create emergency kits to distribute
- Already working on development and creating more training opportunities for CERT
Baltimore City Radio Amateur Civil Emergency Service

Mr. Henry Katz
On February 7th, 1904 at 10:48 AM, Engine 15 and Truck 2 received an alarm for smoke coming from a building at the corner of Liberty and German Streets.
The John E. Hurst Building
When the firemen arrived, they saw smoke coming from the third and fourth floors.
The Fire Engineer determined the fire was in the basement and ordered his men out of the building.
No sooner did the firemen exit the building when it exploded.
The Hurst Building after the explosion.
Assistance was asked from New York, Washington, Harrisburg and many other cities.
For 32 hours, the City of Baltimore burned, finally being put out on Monday the 8th at 5:00 PM.
The Baltimore City RACES organization will be commemorating the 108th anniversary of the fire.
On Saturday the 11th and Sunday the 12th, from 10:00 AM to 4:00 PM, RACES will be making contacts.

The call sign will be W3B.
If you know anyone who is an Amateur Radio operator, let them know about this special event.
If you are interested in finding out more about Amateur Radio, please come by 1201 E. Cold Spring Lane this weekend.
Reports from Citizens/Communities

• Questions and Answers
• Additional Reports/Activities from LEPC members
Sailabration 2012: A Preview from the Water, Land, and Air

• Michael DaPonte, Lieutenant Commander, United States Coast Guard

• Scott Brillman, Director of Special Events, Communications, and Emergency Operation Centers, MOEM

• Al Pollard, Airport Director, Martin State Airport
• Closing Remarks and Adjourn
  – C.P. Hsia, LEPC Co-Chairman
• Our September meeting will be on Wednesday, Sept. 26 during the Emergency Preparedness and Hazmat Response Conference
• Please let us know your suggestions
  – Especially if you would like to host
Thank You!!

Next General LEPC Meeting
May 2012

Visit Us and Spread the Word!
http://baltimorecitylepc.org